



COLLECTION OF INFORMATION

- We collect the following types of information from you. In most cases, these are required to extend services available on our site to you.
- At the time of signing up and registration with the site, we collect user information including name, company name, email address, phone/mobile number, and postal address.
- We may also record conversations and archive correspondence between users and the representatives of the site (including the additional information, if any) in relation to the services for quality control or training purposes.
- We may collect personal information of a more sensitive nature which includes bank account numbers and related details to facilitate the sale or purchase of the services available on the site.
- We also gather and store user usage statistics such as IP addresses, pages viewed, user behavior pattern, number of sessions and unique visitors, browsing activities, browser software operating system etc. for analysis, which helps us to provide improved experience and value added services to you.
- Once a user registers, the user is no longer anonymous to us and thus all the information provided by you shall be stored, possessed in order to provide you with the requested services and as may be required for compliance with statutory requirements.
- User's registration with us and providing information is intended for facilitating the users in its business.
- We retain user provided Information for as long as the Information is required for the purpose of providing services to you or where the same is required for any purpose for which the Information can be lawfully processed or retained as required under any statutory enactments or applicable laws.
- User may update, correct, or confirm provided information by logging on to their accounts on the site or by sending a request to info@tourgenie.com.
- Users may also choose to delete or deactivate their accounts on the site. We will evaluate such requests on a case-to-case basis and take the requisite action as per applicable law. Please note that information sought to be deleted may remain with us in archival records for the purpose of compliance of statutory enactments, or for any other lawful purpose. Therefore, users are requested to carefully evaluate what types of information they would like to provide to us at the time of registration.

PURPOSE AND USAGE OF INFORMATION

The following are the purposes of collecting the Information:

- For the verification of your identity, eligibility, registration and to provide customized services;
- For facilitating the services offered/available on the site;
- For advertising, marketing, displaying & publication;
- For enabling communication with the users of the site, so that the users may fetch maximum business opportunities;
- For generating business enquires and trade leads;
- For sending communications, notifications, newsletters and customized mailers etc.

DISCLOSURE OF INFORMATION

- Links to the websites of any third party may be available on the site as a convenience to user(s) and the site does not have any control over such websites. The usage of such websites by the user will be governed by their respective Privacy Policies of the third party website and the present Privacy Policy will not apply to usage of such websites. The user of such websites is cautioned to read the privacy policies of such websites.
- Please keep in mind that whenever user post personal & business information online, the same becomes accessible to the public and the users may receive messages/emails from visitors of the site.

REASONABLE PROTECTION OF INFORMATION

- We employ commercially reasonable and industry-standard security measures to prevent unauthorized access, maintain data accuracy and ensure proper use of information we receive.
- These security measures are both electronic as well as physical but at the same time no data transmission over the Internet can be guaranteed to be 100% secure.
- We strive to protect the User Information, although we cannot ensure the security of Information furnished/transmitted by the users to us.
- We recommend that registered users not to share their site's account password and also to sign out of their account when they have completed their work. This is to ensure that others cannot access Information of the users and correspondence, if the user shares the computer with someone else or is using a computer in a public place.
- We recommend you not to disclose password of your email address, online bank transaction and other important credentials to our employees / agents / affiliates/ personnel, as we do not ask for the same.

Email: booking@tourgenie.com

Call: 7384718607